



# Flexible Delivery

**Case Management (Workplace learning)**

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# Case Management (Workplace Learning)



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## Objectives of Case Management:

- To offer a flexible learning methodology in conjunction with more traditional classroom based learning.
- To streamline an apprentices training by minimising duplication of training, and increasing the relevance of training undertaken at TAFE (RTO).
- Reduces the cost of training to the employer by utilising on-job training techniques.

# Case Management (Workplace Learning)

## Case Management

- Offers a way of making Apprentice training more flexible in answer to industry requests.
- A TAFE (RTO) representative (Case Manager/Educational Mentor) will be appointed for each Apprentice.
- Case manager will assist Employer and Apprentice with recognising work activities eligible for a workplace learning/case management approach.
- Employers and Apprentices will have a one person contact to the School of Plumbing Services.

# Case Management (Workplace Learning)

## Employer Profiling.

- The Case Manager conducts an employer work profile.
- The work profile identifies opportunities for legitimate workplace learning and highlights gap training requirements against Nationally endorsed competency training units.

# Case Management (Workplace Learning)

## Workplace Learning.

- Underpinning knowledge and theory assessments at this stage are carried out at TAFE (RTO) to maintain training and assessment validity.
- Where Workplace Learning is applicable, the apprentice will be required to complete a log book detailing practical work activities related to the unit/s of competency identified in the employer profile.
- The apprentice will undergo a rigorous practical assessment at the School of Plumbing Services to validate the claims made in the log book.

# Case Management (Workplace Learning)

## Online Learning (E-Learning) Resources.

- These online resources will allow greater flexibility for students suited to this form of delivery.
- E-learning gives greater access to learning tools for apprentices interested in completing the theory component of a course prior to their normal, or Workplace Learning attendance.

# Case Management (Workplace Learning)

The traditional method of training involving face to face/block release of apprentices still has a place in this system, but for employers who experience a diverse range of work activities, case management offers increased flexibility and productivity for their workforce.

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THANK YOU